

**ASHOVER STONE – Returns Policy**

1. Refunds will only be given on standard stock items.
2. Refunds will only be given if the goods are returned within seven days of delivery. The goods must be returned with original packaging and be in the same condition as when dispatched.
3. Returns will not be accepted unless returns authorization is given by the company.
4. The cost of returning the goods, whatever the reason is the responsibility of the buyer.
5. No delivery costs will be refunded and a 20% restocking charge will be applied.